

## FAQs for RHB Parkway Parade Branch Opening SGD Fixed Deposit Promotion

### **Q1: Will I be able to enjoy the Parkway Parade promotional rates if I visit other RHB branches or make fixed deposit placement via RHB Mobile Banking App?**

- No, these promotional rates are exclusive to customers who make placement in Parkway Parade branch from 27 July to 11 August only.

### **Q2: How can I be eligible for the premier rates?**

- To enjoy premier rates, deposit or invest a total of S\$200,000 with RHB. This includes fixed deposit placement that adds up to S\$200,000 and above.

### **Q3: Will I be able to enjoy Premier rates if I place S\$200,000 in fixed deposit but do not want to come onboard as RHB Premier?**

- Yes, customer who make a total sum of S\$200k in placement would be accorded Premier rates at point of placement. However, if you opt for auto renewal in your maturity instruction, your fixed deposit might be automatically renewed at Personal Banking rates.

### **Q4: I have made the placement in branch today but the rates are still not reflected in RHB Mobile Banking App.**

- Kindly check your RHB Mobile Banking App the next working day after you have made the placement.

### **Q5: Are there any penalty charges for premature withdrawal of my fixed deposit before maturity date?**

- There is no penalty fee for premature withdrawal of SGD fixed deposit.

### **Q6: If I break my fixed deposit before maturity, will I get any prorated interest payout?**

- There will be no proration of interest payout for fixed deposits that are withdrawn before maturity. Customer will only get back the principal amount.